GOAL
To become a disruptive thinker by asking better questions, problem-solving with innovation, and failing forward.

TO DO
Challenge yourself to ask someone a hard question, even if you are uncomfortable with it. Start by practicing with a friend.

When things go wrong, get curious about it. Don't blame yourself or think of it as failure - turn your judgment into an investigation of data points.

Tips for asking good questions - try two this week:
1. Be unafraid
2. Be curious
3. Try the obvious question
4. Words matter
5. Strive for empathy
6. Be informed
7. Be simple

Brainstorm better! Try Hal Gregersen's QUESTION BURST on the second page of this action plan. Find at least two colleagues to help you.

Read up on Design Thinking. There are resources on the UA Leads Disruptive Thinking webpage. How can you incorporate design thinking into creating better processes in your unit?

Who do you need to involve to create a culture of disruptive thinking and innovation in your unit?

What one process is least effective in your unit? Use disruptive thinking strategies to brainstorm at least 5 ways to improve it. Do you need to think of a different audience? A different outcome? A different workflow? Why is the process stuck where it is now?

Solving a problem isn't hard. Asking the right question is what's hard” — Ian Clarkson
MAKING IT MEANINGFUL  Use this tool to brainstorm better questions

Hal Gregersen’s Question Burst Method

1. Select Your Challenge
   Ask two or three people with a different point of view from you to brainstorm with you. Take 2 minutes to explain the challenge.

2. Brainstorm questions only for 4 minutes
   Try to brainstorm at least 15 questions about the challenge you face in no more than 4 minutes. Write each question down, verbatim.

3. Commit to a pathway
   Study the questions and look for a new pathway. Commit to pursuing one. Adopt an ‘innovator’s focus’ on don’t rely on traditional processes.

TAKING ACTION  What steps are you taking to:

Ask Better Questions?  
Make Disruptive Thinking a Habit?  
Encourage a Culture That Embraces Innovation?

MOVING FORWARD  A task list for continued growth

NOT TAKING RESULTS PERSONALLY  
FINDING DIVERSE PERSPECTIVES  
FINDING YOUR OWN BLUE OCEAN  
FINDING HYPOTHESES TO TEST

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